

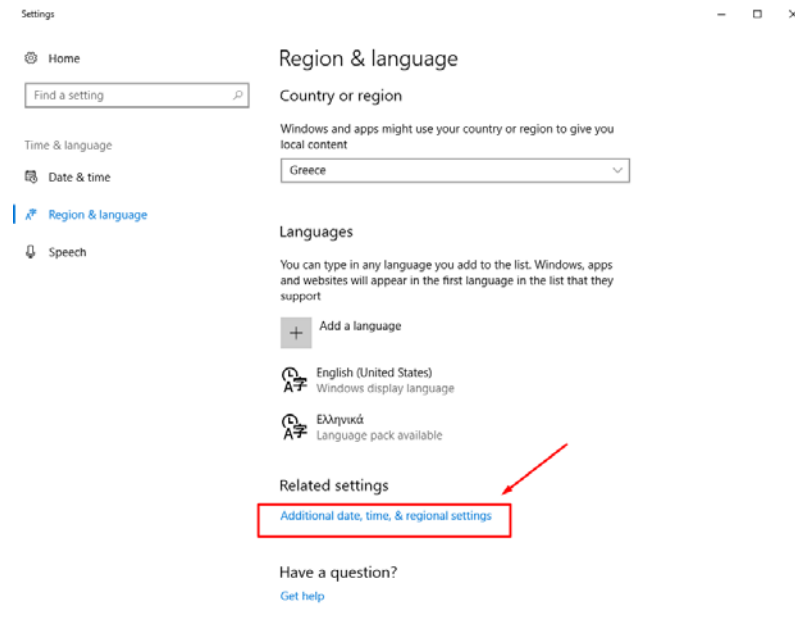
## CSV CREATION PROBLEM (Windows)

If you are trying to upload a CSV format file to Express DigiBooks platform and you are getting an error message please do the following steps.

Go to Start

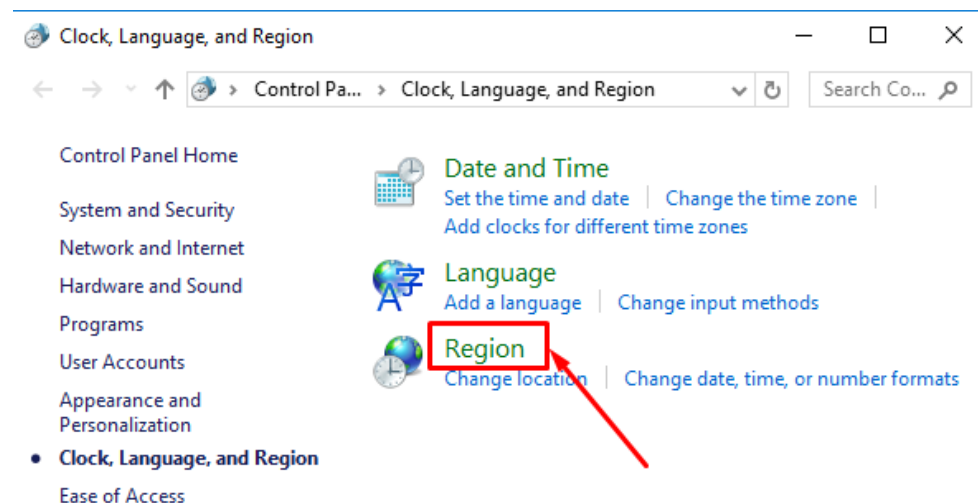
Type “Region and language Settings”

Click “Additional date, time, & regional settings”

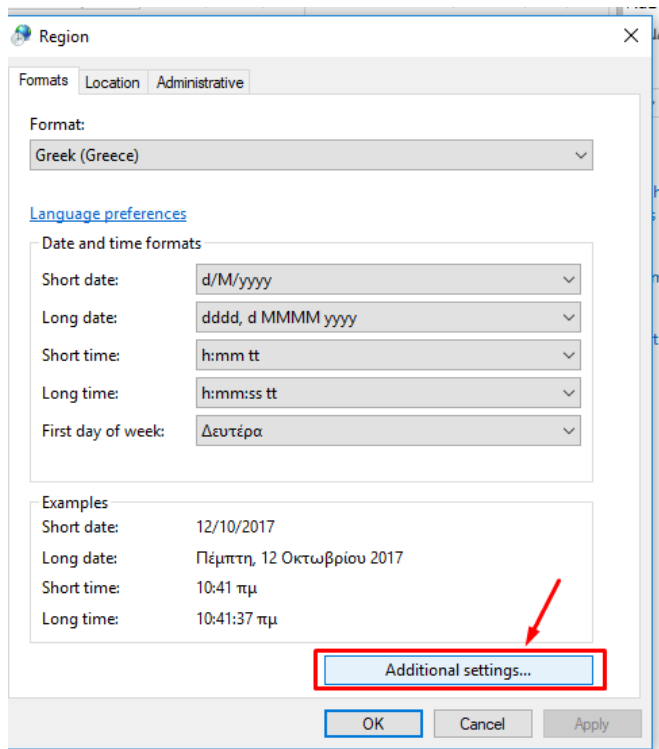


A new window pops up.

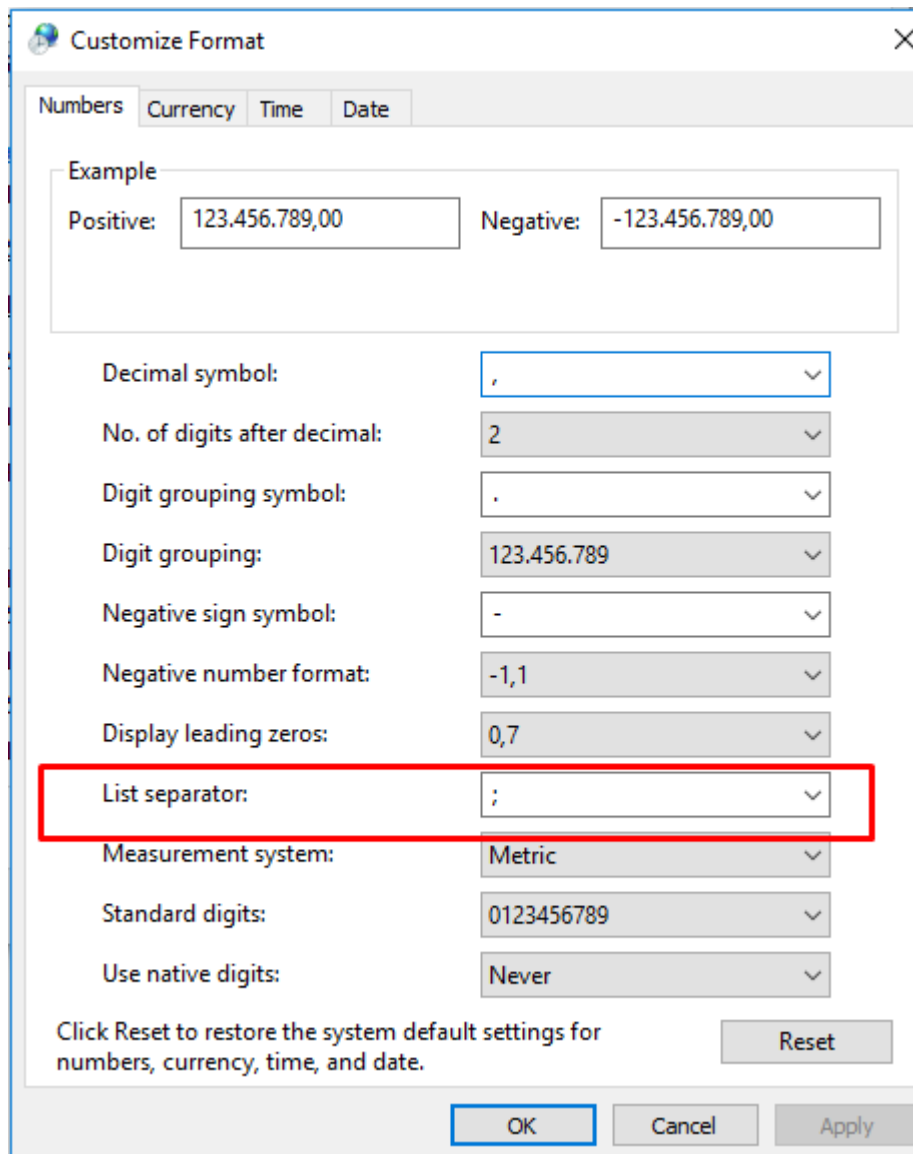
Select “Region”



And go to “Additional Settings”



On the 8<sup>th</sup> tab change the List Separator from comma “,” to semicolon “;”



Click Ok.

Now go to your excel file and Save it As CSV-Format file.